

# CASE STUDY: HOSPECO® SCENSIBLES® RECEPTACLE LINER BAGS FOR AIRPORTS



**HOSPECO**  
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*On any given day, 2.5 million people are traveling through America's airports.*

*Airports do their best to provide a clean, welcoming atmosphere for travelers. But are they doing enough in a place where it really matters, the public restroom? Are they well-equipped for the safe, sanitary disposal of menstrual care products?*

*Two of the country's largest airports—including the largest one in the world—discovered that they needed to do more to provide a positive guest experience in their women's restrooms. They turned to HOSPECO® Scensibles®.*

**HartsField-Jackson Atlanta International Airport (ATL):  
HOSPECO® Scensibles® LBSF500HD SecureFit360® Liner Bags**

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## THE PROBLEM *Unsightly and ill-fitting receptacle liner bags; inefficient cleaning*

Hartsfield-Jackson Atlanta International Airport (ATL) is the busiest airport in the world, serving an estimated 275,000 passengers a day on 2,700 daily arrivals and departures. Even with all those people moving through the airport, menstrual care product disposal receptacles in restrooms were lined with bags that did not fit properly. They easily collapsed, bunched up, or fell down into the bin. This heavily impacted housekeeping, as it took longer to clean each restroom.

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## THE SOLUTION *Leak, spill and puncture-resistant receptacle liners; wrap around strap for easy removal*

ATL switched to Scensibles® LBSF500HD SecureFit360® Liner Bags. These durable poly bags are leak-, spill-, and puncture-resistant (and clear so any sharps are visible), lightly scented with a pleasant fresh fragrance, and include built-in antimicrobial agents to inhibit growth of odor-causing bacteria. Plus, they come with an extra-long strap that wraps around the base of the receptacle, securing the bag in place so it won't slide down. This also forms a convenient handle at trash-collection time, allowing for easier removal and keeping hands away from receptacle lip or interior.

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## THE RESULT *Cleaner and fresher smelling washrooms; hugs from housekeeping*

Reaction to the change was positive and immediate, so much so that ATL has been using SecureFit liners for more than ten years now. "Everyone loves the bags," said Melody Smith, former Director of Housekeeping, Atlanta Airlines Terminal Corporation. "I actually received hugs from housekeeping employees when we introduced Scensibles."

Smith praised the durability, pleasant scent, and easy removal of Scensibles LBSF500, which will fit most standard surface-mounted receptacles in the market. "The Scensibles bags fit perfectly inside the bins and have improved the appearance of our restrooms," said Smith. "Thank you for creating a product that can do that—and make our employees happy."



HOSPECO® Scensibles®  
LBSF500HD SecureFit360® Liner  
Bags

**Detroit Metro Airport (DTW):  
HOSPECO® Scensibles® LBM500 Open-Ended Receptacle Liner Bags**

**THE PROBLEM** *Wax coated receptacle liner bags fit poorly; contributed to mess and odor*

Meanwhile, 700 miles to the north, Detroit Metro Airport (DTW) was dealing with menstrual care product disposal problems of its own. Detroit Metro services an estimated 100,000 travelers a day and is ranked among the Top 20 busiest airports in the U.S.

Detroit Metro was using wax-coated paper bags to line the receptacles provided in women's restroom stalls. These liners were ill-fitting and offered no odor protection. Their frequent ineffectiveness was causing extra work for cleaning crews, leading to inefficiency and making the work more unpleasant than it needed to be.

**THE SOLUTION** *Open-ended, antimicrobial, lightly-scented liners; fit snugly and fold over the top of the bin*

Diverse Facility Services, the company contracted to clean and stock Detroit Metro's restrooms, piloted the use of HOSPECO® Scensibles® LBM500 Open-Ended Receptacle Liner Bags in a few restrooms in the airport. These leak-proof poly liners are designed to properly fit the receptacle. Discarded waste is totally concealed in a safe, reliable poly bag that is also resistant to punctures from discarded sharps. They also feature a pleasant fresh fragrance and built-in antimicrobial agents to inhibit growth of odor-causing bacteria.

**THE RESULT** *Money savings and increased cleaning efficiency; cleaner facilities*

"We started small so cleaners could see how they worked, and report back to us on whether they were an improvement," said Alvin Day, Supply and Equipment Manager.

The difference was immediate and dramatic. Cleaners could quickly and easily lift out the Scensibles liners. The fresh scent controlled odor, while the strength of the poly liner meant no punctures, seepage, or overspill into the receptacle. LBM500 Open-Ended Receptacle Liner Bags are specifically designed to fit recessed waste disposal receptacles.

Within weeks, Diverse Facility Solutions ordered enough Scensibles to stock three-dozen women's restrooms. That was more than five years ago, and Day has never looked back. "Not only do Scensibles work much better than our old paper liners, we use less of them to do the same job," said Day. "Plus, they make our work crews more efficient. Our people can finish cleaning faster and move on to the next restroom. You add it up and Scensibles are saving me money and performing better."

"I have no intention of changing. The product works, saves headaches, and is always delivered on time. We love it."



HOSPECO® Scensibles®  
LBM500 Open-Ended Receptacle Liner Bags

**Alvin says:**

*"Not only do Scensibles work much better than our old paper liners, we use less of them to do the same job."*



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